



Cancellation Policy

Dear Client,

Your dog's complete recovery is very important to us. Therefore, we encourage you to keep all scheduled appointments.

A 24-hour notice is required to cancel a scheduled appointment. If you miss or cancel the day of your appointment there will be a \$45.00 charge. We can often put another dog in your time slot with appropriate notice.

Your dog's progress is dependent on consistent sessions. Consistent appointments will have a significant impact on the progress of your dog. We will make every effort to accommodate your schedule.

Our staff has set aside time for your visit. Please arrive at your scheduled time.

Thank you for your cooperation.